

JTI and CXL TERMS and CONDITIONS

RESERVATIONS & PAYMENTS: A check deposit of \$300 per person, an insurance form (if available) and a signed Passenger Reservation Form Contract are required to secure a reservation. There are no telephone reservations. Reservations are taken on a first come - first served basis. Trip cost is based on minimum number of passengers, as specified in the trip itinerary. FULL payment for tour must be received at Jerusalem Tours International (JTI), so as to reach us no later than 90 days prior to the departure date of the tour. Reservations may be canceled and JTI reserves the right to levy full cancellation charges as set forth in these conditions, if full payment is not received 90 days prior to the departure date of the tour. Based upon availability, a reservation received less than 90 days prior to the departure date of the tour will be subject to a \$50 late fee and **must be paid in full**. Payments can be made by a check or credit card. No personal checks will be accepted with payments received 25 days or less before departure date. Money orders, cashier's check or credit cards will be accepted. No reservations will be accepted 25 days or less before departure.

TOUR PRICES: The prices reflect a 4% discount (should credit card companies raise their fees, this discount might change accordingly) for purchases made with cash or checks. There are no discounts for sales made on any credit cards. We do accept Visa, MasterCard and American Express for all services. Credit card charges can also be submitted over the telephone upon customer's consent. **By signing this reservation contract the customer grants permission to Jerusalem Tours International to charge his credit card for travel services described in this reservation contract and on the customer's invoice.** Customer agrees to make payments to credit card Company in accordance with their policy upon receiving their bill.

PLEASE NOTE in case of human or computer error, Jerusalem Tours International and CruiseXcel & Vacation Center (CXL) reserves the right to re-invoice for the correct price or service. A refund (less insurance fee and penalties) will be made to passengers who choose not to pay an increase, provided Jerusalem Tours International receives a written cancellation letter within five days of the price increase notification.

ROOMS: Prices are based on double occupancy. On rare occasion, double rooms are not available and triple rooms are necessary with no reduction of price. Single rooms are available at a supplementary cost as stated on individual itineraries. On those very rare occasions when we are not able to get a roommate for you, you will be required to pay the single supplement. We will attempt to give sufficient prior notice to any room changes regarding double occupancy versus single supplement. Triple rooms may not be available in all countries or hotels. Hotel rooms are provided based on availability and could not be specifically requested in advance.

TAXES: Airport Departure Tax, Port charges and Fuel Surcharges are added to the price of all tours. Please see individual itineraries if it is included or for the costs.

TIPPING: The price of the tour might not include tips. Tipping is recommended to the Tour Guide, Motor Coach Driver and hotel staff, approximately \$12 per person per day. Gratuities for extra meals are not included. Please check your itinerary if tipping is included.

INSURANCE: Insurance is usually not included in the tour price. **We strongly recommend that you purchase the travel insurance package, which is offered.** The Insurance becomes effective when the payment is received by Jerusalem Tours International or by the insurance company. Please note that we can not accept responsibility for any loss or expenses, which you or anyone may incur as a result of failing to secure adequate insurance coverage. Insurance fee is refundable within 7 days of premium payment! Insurance premium is based on package cost. The insurance is a **Group Insurance** and individual names will not be found when calling the insurance company.

MEDICAL CONDITION: While we endeavor to provide the highest level of service to all our passengers, we cannot guarantee special facilities or assistance for disabled passengers and it is your responsibility to arrange for such assistance or special needs as you may require. Jerusalem Tours International and CruiseXcel & Vacation Center are not responsible for any medical conditions that occur during or prior to the tour. Not all of the sites are handicap accessible.

CANCELLATION: All cancellations must be in writing to JTI or CXL and must be signed by the person who made the original reservation. Cancellations are only effective from the day they are actually received by JTI or CXL. Postmark prevails. No refunds are issued for cancellations received after the departure date of the tour and there is no refund for unused services. Penalties will apply. (See boldface print in the Responsibility and Liability section for company cancellations). If you cancel your tour, cancellation fees and penalties will be deducted from your refund. Cancellation fees will apply to deposit checks too. **(Airline penalties could be total cost of airline ticket.)** Group tickets on airlines and on some cruise lines are non-refundable. Cancellation fees apply to each person. Refund processing time can take up to 10 weeks.

PRIOR TO DEPARTURE	CANCELLATION FEES PER PERSON
46 days or more	\$100.00 or 10% of any payments, whichever is higher, plus any penalties applied by airlines, hotels, cruise lines and tour operators
45 days to 21 Days	\$250.00 or 10% of any payments, whichever is higher, plus any penalties applied by airlines, hotels, cruise lines and tour operators
Three (3) weeks or less (including airport cancellations and no-shows)	NO REFUND !

Travel Insurance fees are non-refundable 7 days after premium payment. JTI and CXL reserves the right to cancel a tour. Penalties are not applicable when canceled by JTI or CXL. JTI and CXL will process cancellations claims up to six months after travel dates. After that time, any unclaimed funds will be forfeited.

BAGGAGE: The passenger is allowed to bring one (1) checked bag, which may have a maximum weight of 50 lbs. and maximum combined dimensions of 62 inches. Also, one (1) carry on, with maximum dimensions of 8"x12"x20" is permitted (Airline luggage regulations are mandatory. **Any future updates will apply, check with airline for latest regulations.**) Luggage is the passenger's responsibility and that of the airlines. For lost luggage claims, the passenger is responsible for notifying the airline directly.

AIRLINE TICKETS: You are booked on a group ticket with stipulations and restrictions. Group tickets depart and return to one airport. Deviations are restricted by most of the airlines. Tickets are issued about 35 days prior departure. JTI and CXL will use your name as written on this registration form. Name changes will result in added cost.

SEAT ASSIGNMENT: There is no advance seats selection for tour flights, however JTI and CXL will try to meet individual requests upon availability. Early check-in is necessary to secure seats with travel companion. Three hours advance arrival to departing airport is necessary. Seat assignments are controlled by the airlines.

RESPONSIBILITY and LIABILITY for Flight and Passenger Accommodations and Services: Jerusalem Tours International and CruiseXcel & Vacation Center (herein referred to as the Company) is responsible for making all arrangements for tour services offered in the itinerary. The airlines, cruise lines, hotels, land operators, and other suppliers providing services are independent contractors and not agents, employees or associates of the Company. **Acceptance and confirmation of your reservation is at the discretion of the airlines and cruise lines even after full payment has been made.** Jerusalem Tours International and CruiseXcel & Vacation Center assume no responsibility or liability in connection with the service of an aircraft, watercraft, motor coach, taxi, or other conveyance, which may be used in the performance of its duty to the passengers. All vouchers and other documents for services Issued by the Company are subject to the terms and conditions specified by the suppliers and to the laws of the country where services are supplied. If the tour services, as indicated by the itinerary, cannot be supplied or there are changes in the itinerary for reasons beyond the control of the Company, JTI and CXL will arrange for provisions of comparable services. Any resulting additional expense will be payable by the passenger participant. **The Company reserves the right to decline or accept or retain any person as a passenger participant, to make changes in the itinerary whenever the company deems it necessary to the comfort, convenience and safety of the passenger participants at any time.** A minimum number of passengers (as noted in itinerary) are required to fulfill the tour itinerary and cost, otherwise the tour is subject to changes or cancellation. **If the Company cancels a tour, it shall have no responsibility beyond the refund of all moneys paid to the Company by the passenger participant.** The passenger participant agrees that the Company and tour hosts shall not be liable in any way for any changes in flight schedules, delays, weather conditions, damages, losses (including personal injuries, deaths, and property losses) or expenses occasioned by acts or omissions of any person, including suppliers providing services, or for any acts of war, insurrection, revolts or other civil uprisings, military actions, strikes, or acts of God occurring in either the country of origin, through passage or destination. No person other than an authorized representative of the Company by **written document** is authorized to vary, add or waive any term or condition in this agreement, including the terms and conditions set forth in the foregoing provisions. Any controversy or claim arising out of this agreement or your trip shall be settled by and in Columbus, OH. in accordance with the rules of the American Arbitration Association.

Not Included in the trip cost: Insurance, Tips, Tax & Fuel charges and Items of personal nature (laundry, any drinks, alcohol, additional meal not in itinerary, excursions, gifts etc.)

Published fares and prices are based on exchange rates, airline rates and other service providers fees. All fares and prices quoted at the time of publication are subject to change at any time.

PASSPORTS AND VISAS: ALL PASSENGERS MUST HAVE A VALID PASSPORT. Passports are the traveler responsibility and should be in your possession before a reservation is made. Some countries require entrance Visas too. JTI and CXL can provide Visa issuing assistance for an additional fee (please call for specific details). **Jerusalem Tours International and CruiseXcel & Vacation Center assume no liability for Passport or Visa procurement.** Foreign nationals must have a valid Passport and their green Alien Registration Card. Foreign nationals must also check with the Embassies of their respective countries as to USA requirements and with The Internal Revenue Service for any tax liability. This requirement could change, please check for updates prior traveling. Non US citizens should contact their country Consulate and US Officials for entry into foreign countries and re entry into the US respectively. **INTERNATIONAL TRAVEL:** Passports must be valid at least six (6) months after trip return date.

IMMUNIZATIONS: No immunization shots or vaccinations are required at present, unless otherwise noted (subject to future changes).

NOTE: The sequence of activities in the itinerary may change or be reversed but none will be omitted except for circumstances beyond our control. Any controversy or claim arising out or related to this contract will be settled in Columbus, OH. in accordance with local rules and laws. Should customer sue Jerusalem Tours or CruiseXcel & Vacation Center and lose the case, customer agrees to pay all lawyers fees and any other expenses that were caused to JTI or CXL or to their owners or operators as a result of this lawsuit. Revised Jun.2013